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Consumer Disclosure Regarding Conducting Business Electronically, Signing Documents Electronically and Receiving Electronic Notices and Disclosures

This notice includes important consumer disclosures regarding conducting business electronically. Please read the following information carefully:

This electronic form is provided as a service to property owners and management companies to provide the option for electronic signatures to be used for the NAA Lease Contract Guaranty. Using this form requires a web browser that is compliant with current standards set by the World Wide Web Consortium (W3C) and which supports the HTTPS protocol, HTML, and cookies (e.g., without limitation, current versions of Safari, Chrome, Firefox, and Internet Explorer). Viewing PDF documents requires Adobe Acrobat/Reader or similar software.

By proceeding to complete and sign this electronic form you are agreeing that you have:

- Read and understood the consumer disclosure information in this notice and consented to transact business using electronic communications;
- Agreed to receive notices and disclosures electronically; and
- Agreed to use electronic signatures and documents instead of ink signatures and paper documents.

Your Choice: Paper or Electronic

You are not required to sign documents or receive notices and disclosures electronically. If you prefer to use paper, do not proceed with the electronic Lease Contract Guaranty process, but rather close your web browser and contact the property owner or owner's representative to request paper copies.

Consent to Do Business and Receive Notices and Disclosures Electronically

By proceeding with the electronic Lease Contract Guaranty process, you consent to conduct business electronically, sign documents electronically, and receive notices and disclosures electronically. Your consent applies to all documents, disclosures, and notices relating to this transaction occurring over the course of your continued relationship with the Property Owner or Owner's Representative. But your consent to so conduct business or sign or receive documents, notices or disclosures is only effective to the extent permitted or provided by law and the NAA Lease Contract and Lease Contract Guaranty, and you may withdraw your consent at any time by following the procedures described below in the section entitled "Withdrawal of Consent".

Accessing Electronic Documents and Disclosures and Obtaining Paper Copies

You may request electronic copies of the Lease Contract Guaranty form or the underlying Lease Contract Documents directly from the property owner or their representative at any time.

At any point during the term of the lease that you have guaranteed and for a reasonable period following the termination or expiration of the lease, you may obtain one (1) printed copy of the Lease Contract Guaranty form and the underlying Lease Contract Documents without charge, upon request to the owner or owner's representative. Contact information is listed below and also displayed in e-mail notices sent to you as part of the electronic Lease Contract Guaranty process.

Withdrawal of Consent

You may withdraw your consent to conduct business electronically at any time without charge by giving notice to the property owner's representative as described below. However, withdrawing your consent to conduct business electronically will not invalidate an existing electronic signature or a previously delivered electronic notice or disclosure.

Notice and Request Procedures for Paper Documents, Electronic Documents, Withdrawing Consent to Conduct Business Electronically, and Updating Your Contact Information

Please contact the property owner or owner's representative directly by e-mail, telephone, or postal mail in order to:

- Request paper copies of documents;
- Withdraw consent to conduct business electronically;
- Request electronic documents; or
- Update your contact information.

There is no charge to receive one (1) set of paper documents delivered at the property or by US Mail to US addresses, however the property owner or their representative may at their discretion charge for the shipping costs for FEDEX or similar express delivery services or delivery to foreign addresses.

Property Owner or Owner's Representative Contact Information

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Highland Crossing
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